Broadband internet in general is not regulated enough for the average consumer to benifit. I have gone through several services including Mediaone, ATT, SBC, and Comcast, and the best one of these was Mediaone while it existed. They offered a service and delivered as advertised, and that's all people want in a provider. The phones operate at a steady and reliable frequency. There are never complaints that the phones aren't operating at the frequency as advertised, the TV never loses one color all of a sudden, the water doesn't flucuate at different times of the day, and the power... ok maybe the power considering it's ComEd, but that's a totally different issue. If all our other utilities are able to be this rebialbe, why is broadband allowed to be unreliable? Obviously this is not acceptable for all the other services, and it shouldn't be acceptable here.

Deliver the service advertised. I don't care if more people are on the network than before. It's thier job to keep up to date. If their current network can't handle it, it's time to upgrade.